## Thomas H. Pitts, D.M.D. 138 Leisure Lane Columbia, SC 29210 803♦750♦5494

## YOUR VISIT WITH US

I am pleased that you have chosen me to provide your dental care. I want to assure you that you will receive the personal and professional attention you deserve. I will strive to bring you the best procedures and practices that are available in contemporary dentistry. At the same time, my staff and facility will provide a relaxed, nurturing, and clinically safe environment for your treatment.

In order to achieve this style of **Personal Care**, I have limited my practice to a smaller patient base. This allows me to develop a strong doctor-patient relationship. You will receive exceptional care in a small private practice, where discussing your needs with the doctor is the norm, rather than the exception.

As a new patient, you will receive a comprehensive, preventative-oriented examination and a personalized treatment plan to enable you to restore and maintain superb oral health. This is followed regularly with periodic checkups and an updated comprehensive examination every four years.

In order to facilitate your treatment, I ask that you please arrive a few minutes early for each appointment. Your reserved appointment time is dedicated solely to you based on the treatment recommended. Consequently, you will seldom have to wait because we do not overbook appointments. Our individually dedicated scheduling process is a time saving feature for your benefit that makes this practice unique and special for our patients, but it also makes missed appointments catastrophic for us. For this reason, it is imperative that you **DO NOT** miss an appointment. Please make sure that the appointment you schedule is one you will be able to keep. If you are unable to keep a scheduled appointment, we ask that you call us at least 48 hours in advance. This courtesy on your part allows us to use the time for another patient in need.

Because of the specialized treatment we provide, we cannot tolerate any missed appointments or any appointments canceled at the last minute. If this occurs, a service charge per appointment and/or a setup fee for treatment may apply. Total fees may constitute up to ½ the cost of treatment to be provided based on the procedure. Consecutively failed appointments may result in a terminated patient/doctor relationship.

I am aware of the many options available to you when seeking a dentist for your needs, and I consider it a privilege that you have chosen me to care for your dental health. Thank you for your confidence, and I look forward to serving you and your family. I especially welcome referrals of your family and friends who are seeking the **Personal Care** style of dental treatment I provide.

Patient signature	Date